



# Unionville Tennis Club

2022 Annual General Meeting

Saturday December 3, 2022



Unionville  
TENNIS CLUB

# Annual General Meeting

## Agenda

Welcome address

Approval of 2021 AGM minutes

Director of Tennis Report

Year-end reports

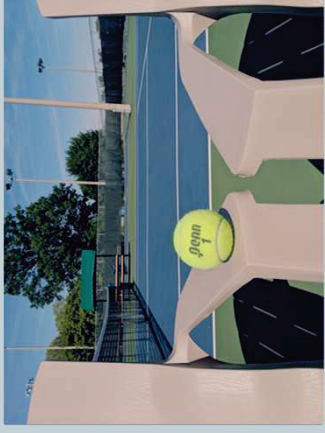
Treasurer's report

2023 Season Directors Election

Awards presentation

Question period

AGM Adjournment



# Welcome Address



Unionville  
TENNIS CLUB

Thank you  
Don  
Hamilton!





# Approval of 2021 AGM Minutes

Motioned by: Margaret Mackenzie

Seconded: Michael Gannon





# Year

# End

# Reports

## Membership Registration

2022



1349

2021



1058

TOTAL MEMBERSHIP

JUNIOR

441

ADULT

519

YOUNG ADULT

24

FAMILY

365

TOTAL MEMBERSHIP

JUNIOR

270

FAMILY

300

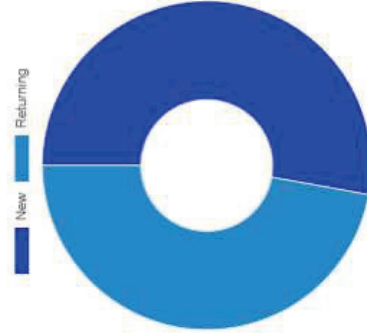
ADULT

460

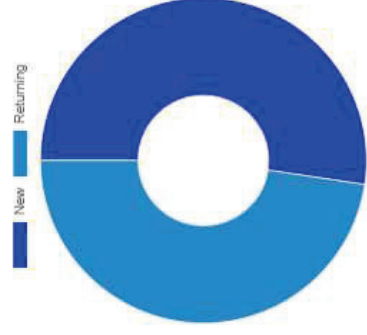
YOUNG ADULT

28

New vs Returning Members



New vs Returning Members



James Zhou

# Membership

# Year End Reports

	2021	2022	Increase	Percentage
<b>Junior</b>	270	441	171	63.33%
<b>Household</b>	300	365	65	21.67%
<b>Adult</b>	460	519	59	12.83%
<b>Young Adult</b>	28	24	-4	-14.29%
<b>Total</b>	1058	1349		

## Membership

James Zhou

### Membership registration analysis

- 🟢 Increase in general membership registration
- 🟢 Adult and Household membership registration suspended with no waitlist
- 🟢 High junior membership registration which remained open until the fall

### Moving on from shoe tags!

Membership IDs and introduction of bag tags

# Year End Reports

Similar to last year, the UTC online system is still our backbone of UTC's daily operations, which mainly includes:

## **Registration system:**

- Membership
- Events (Wednesday night RR)
- Lessons
- Summer camp

## **Payment methods:**

- Paypal
- Introduction of e-Transfer

## **Online booking System**

- Court booking management by members & monitors

## **Front end website**

- Provides latest news of what's going on

IT

Jammy He



# Year

# End

# Reports

IT

Jammy He

## **Key features developed and implemented this year:**

- Implemented active booking limits to allow more fair play time
- Whiteboard booking icon for easier identification
- Added junior booking restriction during prime time
- Allowed members to see booking status for all future days
- Added configurable blocking and unblocking capabilities
- E-Transfer payment method
- Added promotion code feature (not used yet)



Year

End

Reports

Note

All of these great functions/systems are supported by our volunteer (and former IT director) **Christopher Wan** and Communication Director **Moe Otsubo** for updating our website.

**Jammy He** leads the IT team in analyzing systems and requirements. Thank you to **Harry Eaglesham** and **Mike Gannon** for IT planning.

**Consider for 2023:**

Explore and identify more functionalities in the system to improve our members and streamline the club's operations.

IT

Jammy He

# Year

# End

# Reports

An almost normal year for Recreational Programs after 2 pandemic years!

## **Wednesday evening mixed round robin**

- 🟡 Ran from early May to early October
- 🟡 100 registered members
- 🟡 *Thanks to Mike Gannon & Karlenna Ng for organizing!*

## **Friday morning round robin**

- 🟡 Ran from early May to early October
- 🟡 45 registered members
- 🟡 *Thanks to Mary Stillich for organizing!*

## **Men's & Ladies singles ladder**

- 🟡 Ran all season
- 🟡 Congratulations to Jiunn Lam!
- 🟡 *Thanks again to Raj Seth for organizing!*

Recreational  
Programs

Mike Gannon

# Year

# End

# Reports

Three old favourites returned this year starting in late Spring/early Summer:

## **Tuesday morning Ladies House League**

🟡 *Thanks to Carol Diamond & Aimee Grant for organizing!*

## **Mixed 65+ matches against MTC**

🟡 Ran twice monthly on Monday mornings at UTC  
🟡 *Thanks to Arun Prasad for organizing!*

## **Men's Sunday morning drop-in**

🟡 *Thanks to Harry Eaglesham & Brian Kum for organizing!*

Recreational  
Programs

Mike Gannon

# Year

# End

# Reports

UTC participated in ICTA's full season this year.

15 teams were fielded:

- 3 Ladies teams
- 3 55+ teams
- 6 Adult Mixed teams
- 3 Junior teams

## Teams achievements:

- UTC 3 Mixed B team: B North Division Champion
- UTC 7 Mixed C team: C York Division Champion
- UTC 1 Ladies A team: A North Division Champion
- UTC 3 Ladies B team: B North Division Champion
- UTC 3 Juniors All Stars: 2<sup>nd</sup> place in North East Division

**Thank you to all 245 Intercounty team participants and our Captains & Co-Captains:**

Barbara Peters, Debra Inrig, Cheryl Hollins, Lorraine Eaglesham, Jose Rochon, Elisabeth Tan, David Hsieh, Jim Ji, Chris Wan, Jammy He, Thomas Chen, Nhan Nguyen, Dylan Snelgrove, Jason Wan, Laurel Johnson, Ren Wang, Marko Vuckovic, Dave Ross, Ewa Rzepecki, Jeffrey Klein, Judy Qiu, Jiunn Lam, Calvin Yee, Justin Chow, Amy Phung, Cissy Fu

Competitive

Nhan Nguyen

# Year

# End

# Reports

## Year End Tournament

Record number of Year End Tournament participants in the 2022 season:

- Singles tournament: 58 participants
- Doubles tournament: 76 participants
- Mixed tournament: 56 participants

Competitive

Nhan Nguyen

**We thank our tournament directors:**

**Chris Wan, Jammy He, James Zhou, Lorraine  
Eaglesham & Nhan Nguyen**

### Reminder from AGM 2021

Consideration for 2022

- Ramp up for full junior competitive programs.

### Junior Programs for the 2022 Season:

#### Competition

- 3 Juniors IC teams (33 junior team members)
- Tennis ROCKS @ UTC

#### Back & more

#### Headcount

- Juniors and juniors in Family membership combined:
- **611** Juniors for 2022! (Compared to **410** for 2021)

Added more to the fun...



# Year End Reports

## Junior Programs

Jiunn Lam



## Junior Monthly Event



- 4 events (filled out in the 1<sup>st</sup> days of registration)
- All levels, parents involved
- ~50 members per event (Juniors & Adults)
- Great feedback; Everyone had a lot of fun!

### Year End Tournaments

It's back!

- Boys and Girls (23 participants)



### Thank you!

To all our parents for their help & cooperation

Special thanks to our Junior IC teams' captains for their commitments:

Amy Phung, Judy Qiu and Calvin Yee



# Year

# End

# Reports

## Early start to season – mid April Season from April to October 26

### Premises renovations:

- LED lights – delays due to crane operator strike but fully operational by 2<sup>nd</sup> week of May. First club in Markham to have operational LED lights.
- Monitoring hydro bills for cost savings with switch
- Replacement of sprinkler system heads for clay courts
- Clay courts in good conditions most of season. New 2-man groundskeeper team

### Clubhouse renovations (past 2 years)

- New roof in 2021 (cost 50/50 with City)
- New windows and doors in 2022 (cost 50/50 with City). Tilt and turn windows to maximize air flow
- New water filling station, touchless lights and electric hand dryers in washrooms, and hand sanitizer dispenser (2021 & 2022)
- Blockage in sewer system – fixed at no cost

### U18 OTA Tournament returned in 2022

Excellent turn out and results. Costs covered by Celebrate Markham Grant. Grant application for 2023 season submitted. Recognized by OTA for commitment to tournament.

Premises

Rila Levine

# Year

# End

# Reports

## Future:

- Early 2023 (April): repair small holes on courts
- Begin rebuilding courts 8&9 in fall of 2023
- Begin resurfacing of courts 1-4 early 2024

## Premises

Rila Levine

**Thank you to Dave Ross & Marko Vuckovic for their tremendous assistance with the U18 Tournament.**

**Thank you to all those that helped out with nets up and nets down days! We always appreciate the support.**

# Year

# End

# Reports



## Yonex Demo Day

- Event put together with the help of ICTA
- The event provided an opportunity for our members to try out the new line of Yonex racquets
- Light lunch and refreshments provided
- Around 70 members attended
- Activities included: warm up and drills with coaching staff, live ball and round robin

## Events

Karlenna Ng

# Year End Reports

## Year End Celebration Event (NEW!)

- Organized by Harry & our amazing volunteers
- The Great Canadian Food Truck provided members with Canadian favourites
- Around 80 members attended
- Activities included: drop-in, drills with coaching staff & round robin

## Events

Karlenna Ng

**Thank you to our amazing volunteers helping out at our events to make them memorable and enjoyable for our members!**

**We were finally able to thank our dedicated volunteers in person this year at our Volunteer Appreciation Dinner!**

# Year End Reports

- A total of 33 email blasts were sent out to our email subscribers using Mailchimp
- Number of subscribers increased to over 2000, requiring payment for Mailchimp services
- On average 54% of recipients opened the emails
- Rules of play posted on website and updates highlighted to members. Updates to the rules also communicated by email blasts
- Executive meetings and subcommittee meetings continued to be held over Zoom

## Communications

Moe Otsubo

### **Considerations for 2023:**

- Transfer of domain
- Mailchimp review

# Year

# End

# Reports

## **Infractions:**

- 171 late booking cancellations reported
- 66 no-show reported
- 108 courts cancelled due to missing player names in court booking
- Consecutive booking members were sent warning emails or approached by monitor on duty

## **Take away/considerations for 2023:**

- Consecutive play not completely eliminated
- No-show continued to be a problem but reduced with active booking system
- Late cancellation booking became a greater problem
- Additional personnel for tracking and implementing court booking rules

Communications

Moe Otsubo

# Year End Reports

- Employed 9 monitors (3 new monitors hired this year)
- Clubhouse cleaning protocols relaxed through the season
- Whiteboard court booking reintroduced
- Public court times returned
- Automatic hand sanitizer dispensers installed
- Windows and exterior doors replaced & new water filling station

## **consideration for 2023:**

- Hiring a clubhouse manager

Clubhouse  
Activities

Moe Otsubo

**Thank you Jing, Jimmy, Ewa, Sarah, Caleb, Stephanie,  
Richard, Yixiao & Eric for their commitments this  
season!**

**Thank you Althea for stocking up the clubhouse!**

Year

End

Reports

**Tennis Season 2022 and Gratitude**

**We thank you for your continued support and commitment to UTC. We will continue to strive to keep**

**UTC one of the best community club!**

**We hope that everyone has had a safe and enjoyable summer.**



**We are excited to begin planning for the 2023 season!**





# Motion

The members acknowledge receipt of the Financial Statements of 716980 Ontario Inc. (o/a Unionville Tennis Club) for the year ending **September 30, 2022** and approve their preparation on a Notice to Reader Basis.

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Moved by: Harry Eaglesham  
Seconded: Rila Levine

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TENNIS CLUB



Thank you  
2022 tennis season  
board members &  
Alison Horne



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TENNIS CLUB

# Recognition of Outgoing 2022 Season Directors

Rila Levine,  
Nhan Nguyen  
&  
Karlenna Ng

*Thank you!*





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# Election of 2023 Directors





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# 2023 Officers

President & Communications Director:

*Moe Otsubo*

Vice President & Director at Large:

*Anuh Parasad*

Secretary:

*Margaret Mackenzie*

Treasurer:

*Harry Eaglesham*





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TENNIS CLUB

# 2023 Directors



Membership Director:

*James Zhou*

Teams Director:

*Jiuhua Lam*

IT Director:

*Jasmy He*

Recreational Director:

*Michael Gannon*

Acting Premises Director:

*Harry Eaglesham*

Social & Events Director:

*Judy Qiu*

Junior Programs Director:

*Amy Phung*





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# Awards Presentation





# Volunteer Appreciation Award

The Carol Wong Volunteer Appreciation Award is awarded in honour of a former UTC President and Club Manager. Carol was a UTC member from the late 1970s, President of UTC in the years 1986-1988 and was Club Manager in the years 1989-1990. Carol's tenure was marked by tremendous growth in the membership of the club, expansion of its facilities and introduction of a wide array of programs appealing to members of all calibres and interests.

Perhaps even more memorable was Carol's cheery and entertaining personality which along with her arm-twisting resulted in an extremely strong and active bevy of volunteers. This volunteer tradition at UTC has been critical to the ongoing vibrancy of the Club. So it is only fitting that the Volunteer Appreciation Award is named in honour of such a significant contributor.

**Recipient: Mary Stillich**



# Heart Trophy

The Heart Trophy is awarded each year to the UTC team player who best exemplifies "heart". Sportsmanship, team spirit, dedication, camaraderie, and pure enjoyment of the game are all qualities that demonstrate heart.

The Trophy was donated by Mike Schwertner in memory of his daughter, Nicole, who was an active and popular UTC member and club monitor. Nicole was a young lady who was always a great competitor who never failed to demonstrate true sportsmanship, determination and team spirit in all of her many sporting activities.

An excellent athlete in multiple sports, she was many times Club Champion and Finalist in singles, womens' doubles and mixed doubles. However, in spite of her achievements, Nicole is remembered as an always gracious and humble winner.

Nicole died tragically after being in a lengthy coma which resulted from a cycling accident. She was a spirited competitor who played with an enormous heart. The Heart Trophy is rightfully awarded to the player best exhibiting these special qualities.

Recipient: Heather Hills

# Juniors Award

The Kevin Cheung Juniors Award was created in memory of a former UTC Juniors Director. Kevin was a passionate volunteer who served on the UTC Executive for several years.

Whether recruiting for junior teams, organizing juniors summer camps and other lesson programmes or setting up fun events, Kevin was tireless in his commitment to seeing our younger players enjoy the sport. Unfortunately, Kevin succumbed to an illness which he had fought valiantly.

The Kevin Cheung Juniors Award is awarded to a junior member who displays sportsmanship, leadership, and positive attitude. We are sure Kevin would have been very pleased to see that his work helped create award winners who exhibit these qualities.

Recipient: *Victoria Wang*



# Question

Please indicate that  
you have a question  
or comment in the  
chat directed to the  
"Chat Moderator"

# Period



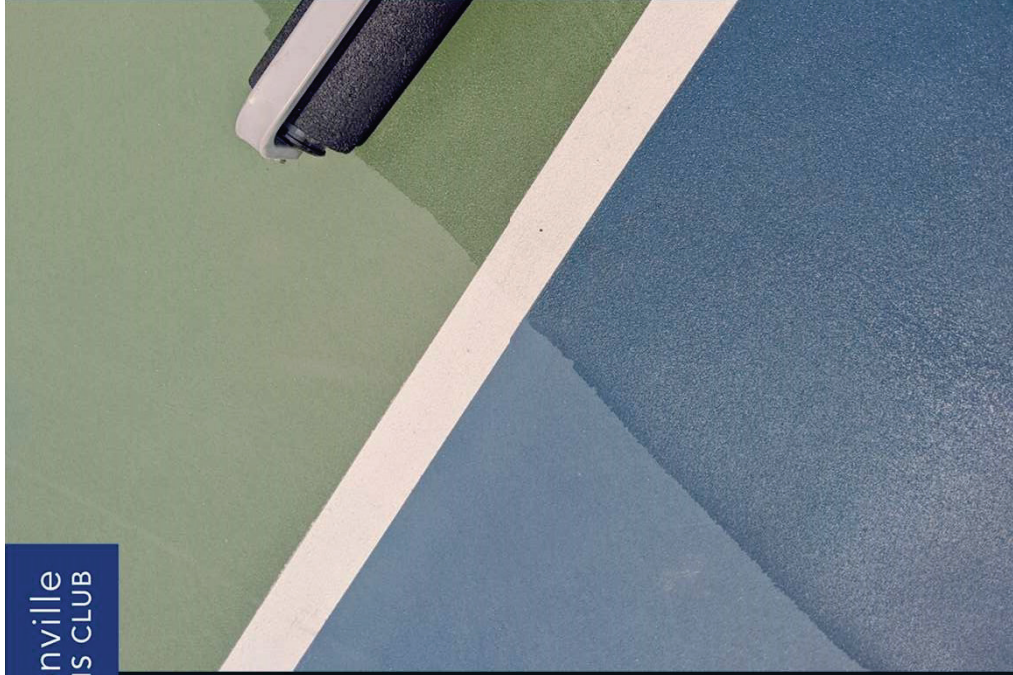
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# AGM

# Adjournment

Motion to adjourn the 2022  
Annual General Meeting

Motioned by: Margaret  
Mackenzie



Thank you  
for joining us  
& see you in  
2023!