



Unionville Tennis Club

2021 Annual General Meeting

Saturday November 20, 2021



Welcome Address

Annual General Meeting

Agenda

Welcome address

Approval of 2020 AGM minutes

Director of Tennis Report

Year-end reports

Treasurer's report

2021-2022 Directors Election

Awards presentation

Year End Tournament results

Question period

AGM Adjournment



Approval of 2020 AGM Minutes

The members acknowledge receipt of the 2020 AGM minutes and approve of them

Motioned by: Moe Otsubo

Seconded: Christopher Wan



Year End Reports

Tennis
Director

Andy Sutton

Tennis Director:

Andy Sutton & Coaches:

- Spring/Summer Junior Lessons (fully booked)
- Adult Lessons:
 - Sunday Adult Camp (Sundays)
 - Adult Clinic (Fridays/Saturdays)
 - TSMW (Mondays)
- Private Lessons
- Fall Junior and Adult Lessons

**Thank you to our wonderful tennis pros for
elevating our game!**

Year End Reports

COVID-19 Protocols

Early Spring we began evaluating local, provincial, national and international guidelines for return to play during COVID-19.

We opened for a short few days on April 12 (usual time) with the following restrictions:

- Singles ONLY.
- COVID screening had to be completed and monitored.
- No lessons were allowed. No tournaments. No guests. No organized programs.
- No access to the clubhouse.
- Online booking to ensure contact tracing.

Closed after a few days due to new restrictions.

Reopening on May 29 with significant restrictions.

At each stage/phase/step, we complied to all rules imposed upon us by the City of Markham.

Year End Reports

Membership

James Zhou

- Total of 1058 members (vs 767 in 2020).
- There is a significant increase in the number of new members (especially juniors).
- Early Bird Fees applied for the full season.
- Suspended new member registration several times to allow time for assessment and monitoring court usage in order to adjust booking policy to maximize court hours/sessions. Created a waiting list as we assessed court utilization.
- Executives analyzed usage and decided to allow junior members to join throughout the season for physical and mental well being. No tournaments for juniors allowed for the entire season.

Year End Reports

Membership

James Zhou

	2020	2021	Increase	Percentage increase (%)
Junior	134	270	140	104.48%
Family	189	300	111	58.73%
Adult	420	460	40	9.5%
Young Adult	24	28	4	16.67%
Total	767	1058		

Considerations for 2022:

- Evaluate shoe tag system
- Booking system evolution/rules

Year End Reports

IT & Communications

Christopher Wan
Jammy He
Moe Otsubo

Similar to last year, the UTC online system is still our backbone of UTC's daily operations, which mainly includes:

- Registration system:
 - Handles membership registration
 - Event registration (Wednesday night RR)
 - Lessons
 - Summer camp
- We use PayPal to process credit card payments
- Online Booking System enables members and monitors to manage court booking, as well as serve for contact tracing during COVID-19
- Front end website provides the latest and details of what is going on in the club.

Key features developed and implemented this year:

- Display blocking reason/note in the online booking system
- Find A Player to allow members to search hitting partners
- Password protected membership registration to control the number of sign-ups
- Enhanced Court Booking report for court utilization analysis
- Developed limit active court booking (not implemented this year)
- Added Infraction Type to track late cancellations

Year End Reports

IT & Communications

Christopher Wan
Jammy He
Moe Otsubo

Note:

All of these great functions/systems are supported by our volunteer (and former IT Director) **Christopher Wan**, and Communications Director **Moe Otsubo** for updating our website.

Jammy He leads the IT team in analyzing system requirements. Thank you for **Harry Eaglesham** and **Mike Gannon** for IT planning.

A tremendous thank you to **Lorraine Eaglesham** and **Moe Otsubo** for manually reviewing problems and providing resolutions.

Consideration for 2022:

Explore and identify more functionalities in the system to improve for our members and streamline the club's operations.

Year End Reports

Communications

Moe Otsubo

- A total of 26 email blasts were sent out to 1750+ recipients using Mailchimp, a free email distribution platform
- On average, 40% of the recipients opened each of the emails (approximately 713 of the recipients). Email open rate higher in the beginning of the season in anticipation of club opening and reopening
- 1 email sent to 2020 UTC members for a survey
- Rules of play and COVID protocols posted on the website and updated when changes were made. Updates to the rules and protocols were communicated by email blasts also
- Approximately 658 emails were received and responded to (excluding ads):
 - Communications – 345 (including ads and Mailchimp reports)
 - Info – 141 (including ads)
 - Support – 84
 - UTC board – 88

Executive meetings and subcommittee meetings were held over Zoom again this year for health and safety reasons. Funds were not spent on hosting meetings on the platform.

Year End Reports

Communications

Moe Otsubo

Infractions:

- 111 individual members did not show up for their court booking (one or more times) and warning emails sent
- 49 individual members booked and played consecutively and warning emails sent
- 138 late cancellations were reported and email warnings sent (within 48hours of court booking)
- 37 penalties were handed out for multiple no-shows, consecutive plays and late cancellations

Take away/considerations for 2022:

- Consecutive play infraction will no longer be an issue with booking rule changes for next year
- Revisit late cancellation rule
- No-show continued to be a problem

Year End Reports

Recreational Programs

Mike Gannon

Due to COVID-19, we had a late start to the programs (as regulated by the municipality).

- Wednesday Night RR started 1st week of July and continued till mid October. Thank you to **Mike Gannon and Karlenna Ng** for organizing 70 participants with 2 sessions and 5 courts!
- Men's and Ladies ladder also continued till October with over 40 participants. Program organized by **Raj Seth**. Thank you once again Raj!
- Friday morning RR had 47 participants filling up 5 courts. A very big thank you to **Mary Stillich** for organizing

From a Member:

"Thank you so much for organizing RR and putting so much effort and hearts for all of us. It is my first year of joining the club and playing RR. I am so happy of meeting so many friendly people and playing so many fun games. This is going to be an unforgettable experience for me".

Year End Reports

Junior Programs

- All junior competitive programs were cancelled; as per OTA
- No OTA tournaments were allowed by the City of Markham

Consideration for 2022:

- Ramp up for full junior competitive programs

Year End Reports

Events

- No events permitted this year as per OTA and the City of Markham directives

Consideration for 2022:

- Planning for early spring events if permitted and throughout next spring/summer

An event recognizing our amazing and dedicated volunteers who help make our club the greatest is in the works!

Year End Reports

Competitive

Nhan Nguyen

- ICTA organized half-season intercounty matches for Ladies and Mixed leagues from mid July to September 2021.
- UTC participated in the ICTA 2021 season with 2 Ladies teams and 6 Mixed team. UTC is the top club with most teams participated.
- UTC formed a new Mixed Major team this season.
- Mixed B team TC3 captured 1st place in North Division. Other notable achievements were UTC 2nd B team TC4 and C team TC7 finished 2nd place in their divisions.

ICTA invited UTC to an Year End Championship Event: our 55+ team and 3 junior teams played exhibition matches at the Aviva Centre on Sep 18, 2021



ICTA invited UTC to an Year End Championship Event: our 55+ team and 3 junior teams played exhibition matches at the Aviva Centre on Sep 18, 2021



Year End Reports

Competitive

Nhan Nguyen

We thank all of our Intercounty Team Captains/Co-Captains: Lorraine Eaglesham, Barbara Wiggins, José Rochon, Elisabeth Tan, Jim Ji, David Hsieh, Chris Wan, Jammy He, Thomas Chen, Jason Wan, Laurel Johnson, Dave Ross, Ren Wang, Courtney Smith and the 160+ intercounty participants.

Year End Reports

Clubhouse Activities

Barbara Wiggins

- All aspects of Clubhouse Activities modified to accommodate COVID-19 protocols.
- Signage provided by City and organization of screening/modifications to signs done by UTC executives
- Clubhouse cleaning protocols developed and communicated (including COVID-19 safety plans).
- Monitor safety and training conducted for all new and returning monitors
- 5 new monitors hired, mostly students.
- Hand dryers installed to reduce paper wastage and eliminate plumbing problems
- AED and battery and paddles replaced in 2021
- Updated monitor protocols and binder

Considerations for 2022:

- Professional management of clubhouse activities
- Capital improvements

We thank Jing, Jimmy, Sean, Usman, Caleb, Sarah, Lara, Stephanie & Ewa for their commitments this season.

Year End Reports

Premises

Rila Levine

- Early start to season, mid April. To mitigate large gatherings and minimize COVID-19 risk, small groups of individuals involved in setting up nets, windscreens and clubhouse.
- Difficulty in setting up clay courts with denning of foxes
- Closed facilities after several days due to new COVID-19 restrictions.
- Season ran from May 29–October 27 (vs May 28 to October 18 in 2020)
- U18 competition cancelled as per restrictions from City of Markham. Grant application to be applied (if possible) to 2022.
- Clay court difficulties in July due to heavy rain. Excellent conditions in fall.
- New roof for the clubhouse in April 2021.

Considerations for 2022:

- Possible resurfacing of courts
- Change court lighting to LED- potentially reduced hydro costs by 50%
- Capital expenditures for windows/doors/exterior siding (shared costs with City)

Thank you to John Weston for once again taking on the difficult job of groundskeeper. John also volunteered his time to make sure our club looks terrific!

Year End Reports

We thank our volunteers for helping to set up and take down the nets and windscreens:

Dave, Nhan, David, Jimmy, Jammy, Jim, Chris, Mary, Harald, Tyler, Barb, Thomas, Yong, Peter, Jeremy & Michael

Apologies to anyone we have missed – please know your help was appreciated.

A big thank you for **Dave Ross** for assisting in closing operations.

Premises

Rila Levine

Year End Reports

Tennis Season 2021 and Gratitude

We thank you for your support and commitment to UTC.

We have received your wonderful messages of appreciation during this difficult time. We are grateful that everyone has had a safe and enjoyable summer.



We are excited to begin planning for the 2022 season!

A copy of the 2021 UTC Financial Statements are available to members by request.

Please email:
treasurer@unionvilletennisclub.ca

Treasurer's Report

Harry
Eaglesham

Motion

The members acknowledge receipt of the Financial Statements of 716980 Ontario Inc. (o/a Unionville Tennis Club) for the year ending **September 30, 2021** and approve their preparation on a Notice to Reader Basis.

Moved by: Moe Otsubo

Seconded: Christopher Wan





Thank you
Harry Eaglesham,
Alison Horne,
James Zhou &
Margaret
Mackenzie



Thank you
Rila Levine



Election of 2021-2022 Directors





2021-2022 Officers

President & Communications

Director:

Moe Otsubo

Vice President:

Barbara Wiggins

Secretary:

Margaret Mackenzie

Treasurer:

Harry Eaglesham



2021-2022 Directors



Past President:

Rila Levine

Recreational Director:

Michael Gannon

Membership Director:

James Zhou

Events Director:

Karlenna Ng

Teams Director:

Nhan Nguyen

Acting Premises Director:

Rila Levine

IT Director:

Jammy He

Junior Programs Director:

TBD



Awards Presentation



Volunteer Appreciation Award

The Carol Wong Volunteer Appreciation Award is awarded in honour of a former UTC President and Club Manager. Carol was a UTC member from the late 1970s, President of UTC in the years 1986-1988 and was Club Manager in the years 1989-1990. Carol's tenure was marked by tremendous growth in the membership of the club, expansion of its facilities and introduction of a wide array of programs appealing to members of all calibres and interests.

Perhaps even more memorable was Carol's cheery and entertaining personality which along with her arm-twisting resulted in an extremely strong and active bevy of volunteers.

This volunteer tradition at UTC has been critical to the ongoing vibrancy of the Club. So it is only fitting that the Volunteer Appreciation Award is named in honour of such a significant contributor.

Recipient: Christopher Wan

Lorraine Eaglesham Leadership Excellence Award

This award is presented to a deserving Board Member of Unionville Tennis Club in recognition of the outstanding leadership, service, innovation and dedication to the club. The recipient is selected at the discretion of the current club president.

Recipient: Barbara Wiggins

Heart Trophy

The Heart Trophy is awarded each year to the UTC team player who best exemplifies "heart". Sportsmanship, team spirit, dedication, camaraderie, and pure enjoyment of the game are all qualities that demonstrate heart.

The Trophy was donated by Mike Schwertner in memory of his daughter, Nicole, who was an active and popular UTC member and club monitor. Nicole was a young lady who was always a great competitor who never failed to demonstrate true sportsmanship, determination and team spirit in all of her many sporting activities. An excellent athlete in multiple sports, she was many times Club Champion and Finalist in singles, women's' doubles and mixed doubles. However, in spite of her achievements, Nicole is remembered as an always gracious and humble winner.

Nicole died tragically after being in a lengthy coma which resulted from a cycling accident. She was a spirited competitor who played with an enormous heart. The Heart Trophy is rightfully awarded to the player best exhibiting these special qualities.

Recipient: Jim Ji

Year End Tournament Results



2021 UTC Tournament Results



Men's A Singles

Champion:
Steven Yermus

Finalist:
Hasnain Panju



Consolation
Draw Winner:
Alexandre
Mondrous



2021 UTC Tournament Results



Men's
B
Singles

Champion:
Da Hong (Peter)
Wong

Finalist:
Salvador Sanchez

Consolation
Draw Winner:
Kevin Zhang



2021 UTC Tournament Results



Men's
C
Singles

Champion:
Calvin Hou

Finalist:
Calvin Yee

Consolation
Draw Winner:
John Min



2021 UTC Tournament Results

*Ladies
Doubles*

B Champions:
Joyce Ou & Jane Jia

C Champions:
Ewa Rzepecki & Margaret Mackenzie

C Finalists:
Judy Qiu & Lynn Jiang



2021 UTC Tournament Results



Men's A & B Doubles

A Champions:
Ke Chen & Andrew
Fan

A Finalists:
Alexandre
Mondrous & Steve
Yermus

B Champions:
Thomas Chen & David Lao

B Finalists:
Da Hong Wong & Christopher Wan



2021 UTC Tournament Results



Men's
C
Doubles

Champions:
Jiunn Lam & Martin Kovac

Finalists:
Calvin Yee & Tu Phung

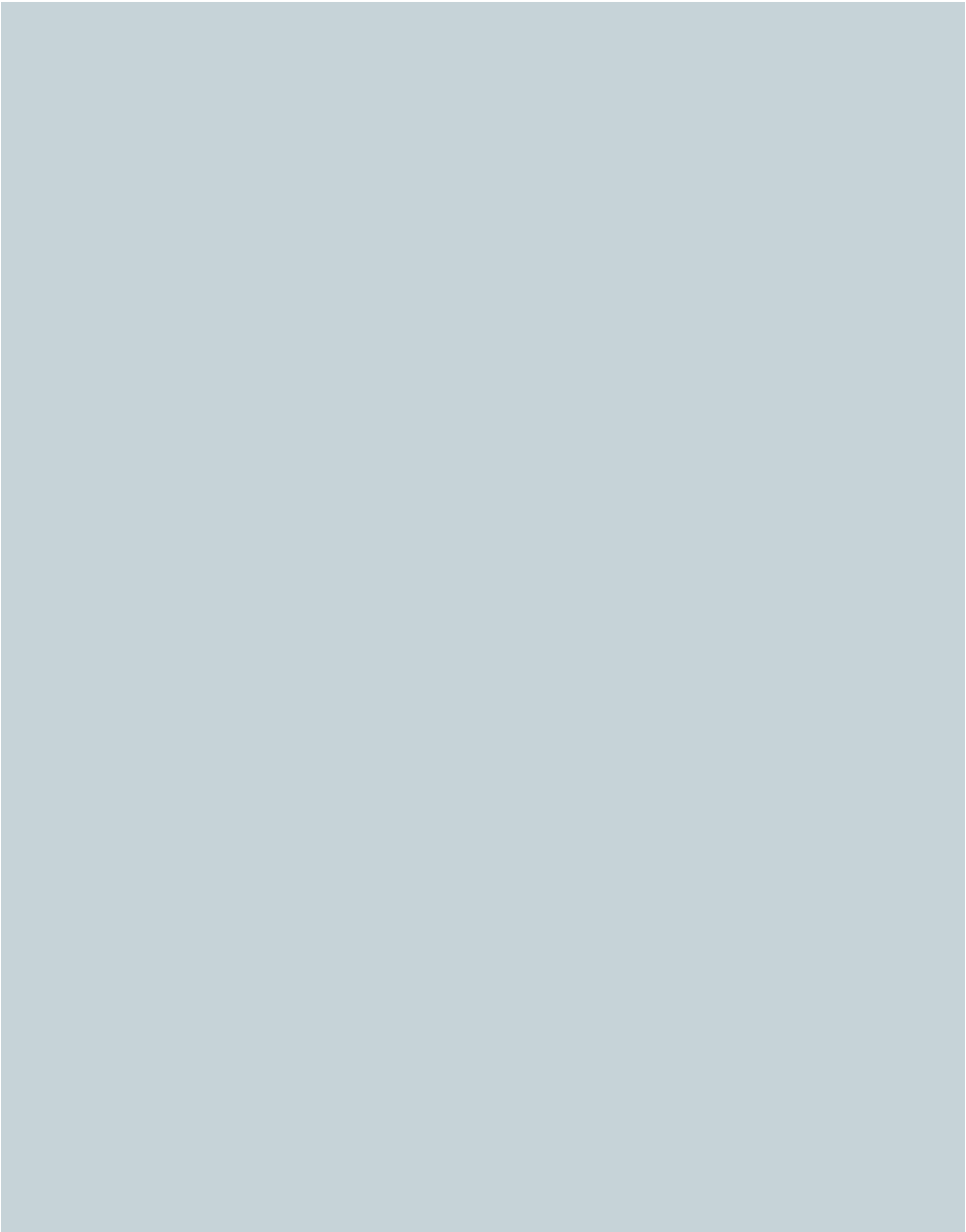
Consolation Winners:
Mohamed Jamal & Mateen Jamal (Jr)



2021 UTC Tournament Results

Mixed
A
Doubles

Champions:
Li Zhang & Ke Chan



2021 UTC Tournament Results



Mixed
B
Doubles

Champions:
Joyce Ou & Da
Hong Wong

Finalist:
Alin Pan & Andy
Lin



Consolation Draw
Winners:
Alexandra Galanova
& Sergey Borodulin



2021 UTC Tournament Results



Mixed
C
Doubles

Champions:
Patricia Leon & Jay Lee

Finalist:
Ewa Rzepecki & Jiunn Lam



Consolation
Draw Winners:
Moe Otsubo &
Michael Lin

Thank you to our
tournament
organizers
Chris, Jammy,
David, James &
Nhan



Question Period

Please type your
question in the chat
box and direct it to
the "Chat Moderator"

AGM Adjournment

Motion to adjourn the 2021
Annual General Meeting

Motioned by: Moe Otsubo

Seconded: Christopher Wan

POLL



Thank you
for joining
us & see
you in 2022!